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The University has a variety of channels to communicate with students. Students can communicate with their teachers or thesis supervisors on academic topics or issues concerned. Representatives of student groups are invited to participate regularly in university-level and faculty-level meetings. The University also provides psychological counseling services to students as well as counseling on their campus life. Faculties and departments regularly hold seminars and workshops on different topics for students to promote communication and exchanges between teachers and students. Students can also reflect their opinions through telephone, e-mail, Feedback in WeMust Student APP, or by contacting the relevant faculty or visiting the service counter of relevant administrative department.

For appeals concerning academic performance, students may apply for appeals of academic