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2014-2019 /
2009-2011 /
2003-2007 /

2023-Present /
2020-2022 /

List from most current to the past. Use professional reference format.

- Wu, H., Wang, X. H., & Chen M., (accepted) Linking customer mistreatment to employees helping behaviour: a self-efficacy perspective of autonomous and dependent helping. *International Journal of Contemporary Hospitality Management* (Impact factor = 9.321 SSCI Q1)
- Lu, W., Liu, S., Wu, H*., & Wu.K., (2022) To avoidance or approach: Unraveling hospitality employees job crafting behavior response to daily customer mistreatment. *Journal of Hospitality and Tourism Management* (Impact factor = 5.959 SSCI Q2)
- Chen, M., Wang, X.H., & Wu, H*. (2022) Unravelling the Relationship Between Hindrance Stressors and Bootleg innovation: The Moderation Role of Organizational types. *Chinese Management Studies* (Impact factor = 2.351 SSCI Q4)
- Lu, W., Wu, H*., Liu, S., & Sun, B. (2022) Render Good for Evil or Take an Eye for an Eye? The Double-Edged Sword of Customer Mistreatment. *Journal of Business and Psychology* (Impact factor = 6.604 SSCI Q1)
- Lu, W., Wu, H*., Liu, S., & Pei J. (2022) Why customer mistreatment undermined employee performance: Moderated mediation by person-job fit perception and job crafting. *International Journal of Contemporary Hospitality Management* (Impact factor = 9.321 SSCI Q1)
- Lu, W., Liu, S., Liu, X., & Wu, H.* (2022) On the link between job insecurity and counterproductive behavior: moderated mediation by employment status and turnover intention. *Chinese Management studies*. (Impact factor = 2.351 SSCI Q4)
- Wu, H., Wang, X. H., & Chen, P. (2019) Coping with Customer Mistreatment: Joining Job Routinization and Proactive Personality. *Journal of Managerial Psychology*, 34(8) 519-532 (Impact factor = 4.043 SSCI Q2)
- Parenteau, S. C., Hurd, K., Wu, H. , & Feck, C. (2019). Attachment to god and psychological adjustment: god s responses and our coping strategies. *Journal of Religion and Health*, 58(4) 1286-1306. (Impact factor = 2.639 SSCI Q4)
- , , , , . (2019). ? , 51(1), 128-140. (CSSCI)
- Chapter in Book:

Wang, X.H., & Wu, H. (2018). Ideology of Reform for Public Hospitals. In *Diversity of Ideology from Inside China*. (pp. 135-153) edited by Check-Teck Foo. Singapore: Springer.

Chen, P., Li, Y., & Wu, H. (2023) Impacts of stress and well-being on organizations and societies: A global perspective. In *Cambridge Companion to Management: Organizational Stress and Well-being*. edited by Laurent Lapierre and Sir Cary Cooper. Cambridge: Cambridge University Press.

* correspondent author

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Best Submission with Practical Implications Award: 79th Annual Meeting of the Academy of Management 2019

Emerald Literati Award: 2020 High Commended Article of Journal of Managerial Psychology