

Chen Yan



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學歷

2002 - 2006 美国亚利桑那州立大学工业工程系运筹学博士
1996 - 1999 厦门大学系统科学系統工程硕士
1992 - 1996 厦门大学系统科学系統工程學士

工作經驗

2013 目前 澳門科技大學決策科學系，副教授
2006 2013 澳門科技大學決策科學系，助理教授

教學活動

商務預測 研究方法 高級營運管理 質量管理

研究領域

行為運營管理 建模與仿真 路由和調度 應用統計

代表性期刊文章（通訊作者和學生分別用*和^s表示）：

- Nie, T., Cai, M.^s, & Chen, Y.* (2023). An Investigation of Helicopter Parenting and Interpersonal Conflict in a Competitive College Climate. In *Healthcare* (Vol. 11, No. 10, p. 1484).
- Li, X., Wu, M.^s, Shi, C., & Chen, Y.* (2023). Impacts of green credit policies and information asymmetry: From market perspective. *Resources Policy*, 81, 103395.
- Zhang, j.^s, Kuo, Y.H., Li, X., & Chen, Y.* (2021). Coordinating Supply Chain Financing for E-commerce Companies through a Loan Contract. *SAGE Open*, 11(4), 21582440211065455.

[SSCI, 2021 IF: 2.032, ranking: 53/111 in SOCIAL SCIENCES, INTERDISCIPLINARY, Q2]

Chen, Y., Tang, T.^s, Li, Y., & Fan, D.* (2021). Does Interest Alignment between Hotels and Online Travel Agencies Intensify Review Manipulations? *Industrial Management & Data Systems*, Accepted. [SCI, 2021 IF: 4.803, ranking: 20/50 in ENGINEERING, INDUSTRIAL, Q2]

Kuo, Y. H., Balasubramanian, H., & **Chen, Y.*** (2020). Medical Appointment Overbooking and Optimal Scheduling Tradeoffs between Schedule Efficiency and Accessibility to service. *Flexible Services and Manufacturing Journal*, 1-30. [SCI]

Chen, Y., Kuo, Y. H.*, Fan, P.^s, & Balasubramanian, H. (2018). Appointment overbooking with different time slot structures. *Computers & Industrial Engineering*, 124, 237-248. [SCI]

Chen, Y., Tang, H.*, Nie, T., & Lin, X.^s (2015). Integration of Congestion-related Emissions in a Transit Bus Scheduling Problem During Rush Hours. *Environmental Engineering & management Journal*, 14(8). [SCI]

Chen, Y.*, Pfund, M.E., Montgomery, D.C. and Fowler, J.W. (2010). Robust Scaling Parameters for Composite Dispatching Rules, *IIE Transactions* · 42(11) · 842-853 [SCI]

Pfund, M.E., Fowler, J.W.*, Gadkari, A., and **Chen, Y.** (2008). Scheduling jobs on parallel machines with ready times and setup times, *Computers & Industrial Engineering*, 54, 764 – 782 [SCI]

Chen, Y., Toni, F. and Ye, N.* (2004). Quality of service requirements of network applications on the internet, *Information · Knowledge · Systems Management*, 4, 55-76

學術會議論文: (*Students indicated with* ^s)

Li, Y.^s, **Chen, Y.**, Guo, G.^s, Wu, H.^s, & Yuan, Z. (2022). Integrated routing for a vehicle-robot pickup and delivery system with time constraints. arXiv preprint arXiv:2202.04550, Best Oral Presentation.

Li, C. N.^s, **Chen, Y.**, Luan, H. J.^s, Wang, L. S.^s, Sun, L. X.^s, Wang, T. X.^s, & Li, X. (2020, December). Launch Strategies for Upgraded Products with Consideration of Self cannibalization. In 2020 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM) (pp. 166-170). IEEE, shortlisted for the best paper (top 3%).

Tang, T.^s, Huang, L.^s, & **Chen, Y.** (2020, December). Evaluation of Chinese Sentiment Analysis APIs Based on Online Reviews. In 2020 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM) (pp. 923-927). IEEE.

Liu, Y.^s, Li, Q. Y.^s, & **Chen, Y.** (2020, December). What Makes Consumers More Strategic? Evidence from an Experimental Study. In 2020 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM) (pp. 660-664). IEEE.

Fang, Y. ^s, **Chen, Y.**, & Li, X. (2017, December). Joint decision making about price and duration of discount airfares. In 2017 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM) (pp. 31-34). IEEE.

Fan, P., Fan, D. ^s, Kuo, Y. H., & **Chen, Y.** (2016, December). Modeling and evaluation of overbooking rules for primary health care clinic with different patient behavior. In 2016 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM) (pp. 861-865). IEEE.

Chen, Y., Kuo, Y. H., Balasubramanian, H., & Wen, C. (2015, December). Using simulation to examine appointment overbooking schemes for a medical imaging center. In Proceedings of the 2015 Winter Simulation Conference (pp. 1307-1318). IEEE Press.

Chen, Y., Zhang, J. ^s, Yang, Y. ^s, Li, X., & Kuo, Y. H. (2014, July). 3-Party Loan Contract Based Purchase-Order Financing. In 2014 Seventh International Joint Conference on Computational Sciences and Optimization (pp. 163-167). IEEE.

Chen Y., Chow K.H. , and Nie T. (2012). The ways for improving the operations of hospital industry- The case in Macau. International Conference on Low-carbon Transportation and Logisticss, and Green Buildings, Beijing, China, 2012

Chen Y., Fowler, J.W., Wu T., Callarman T., Ambrose E. and Hargaden V. (2006). An adaptive distributed simulation framework for a server fulfillment supply chain. The 2nd IEEE Conference on Automation Science and Engineering (CASE 2006), Shanghai, China, October, 2006

科研項目:

2021 - 2021	新冠肺炎疫情對澳門居民生活模式的影響
2019 - 2021	Service Operations Management with Bounded Rational Consumers under Sharing Economy
2020 - 2020	新冠肺炎疫情對澳門居民生活模式的影響
2018 - 2019	就社會須具備什麼條件才能開展工會法的討論調研服務
2014 - 2017	Simulation Optimization for Health-care Management: A Polyhedral Investigation
2013 - 2015	Travel Demand Survey of Residents in Public Housings
2010 - 2015	Annual survey on taxi service level and passenger satisfaction in Macau
2009 - 2011	Evaluate economic impacts of MICE(meetings, incentives, conventions and exhibitions) tourism on Macao
2009 - 2010	Evaluation of Socioeconomic Impacts of Macao LRT
2005 - 2006	Distributed Decision Support Framework for Adaptive Supply Chain
2004 - 2005	Dynamic Business Rules for Supply Chain Optimization
2003 - 2004	Scheduling of Semiconductor Wafer Fabrication Facilities